


Centauri Field Service Plus

Centauri Field Service Plus gives you a rich set of field service features which extend, automate and enrich Microsoft's best of breed Dynamics 365 Field Service platform, empowering you to deliver state of the art services to your customers.

Benefits at a Glance	
	<p>Experience a 360 view of your business allowing you to see the complete picture of your operations in real time. Leveraging the full power of the Dynamics 365 Field Service platform to ensure you have a complete record of your business and a comprehensive and reliable set of operations and sales data.</p>
	<p>Job based field services Centauri Field Service Plus adds a rich set of additional functions and records to Dynamics 365 for Field Service to provide job level records and reporting. This allows work orders to be grouped around jobs and sites with all estimates, costs, ordering and invoicing rolled up to consolidated records at job level.</p>
	<p>Access dashboards, charts, views and forms which give you complete visibility over your business across sales and operations, including continuous monitoring of costs and margins. Maintain a real time view of field services operations and communications, including mobile operations.</p>
	<p>Connect your Field services processes to the full range of Microsoft services using the strengths of Microsoft Dynamics 365 to seamlessly integrate your operations to Office 365, SharePoint, Power BI, Power Apps, mobile apps, OneDrive, OneNote and more.</p>
	<p>Automate field services and sales using business process flows, automated processing and communications. Offer your customers flexible payment schedules backed by automated invoicing. Offer your suppliers automated work orders, purchase orders and invoicing including RCTIs</p>
	<p>Mange the field in real time using visual scheduling tools linked to Dynamics 365 mobile applications engage your team in the field to enable the allocation of work orders and the transmission of task lists and material lists to contractors on site. Receive responses in real time and seamlessly integrate field operations with back office processes.</p>
	<p>Deliver to mobile devices using Dynamics 365 and Resco Mobile applications provide your on site staff and contractors with full access to work orders, schedules and materials information. Allow on site feedback of completion of tasks, receipt of materials and uploading of images direct to the back office system in real time.</p>
	<p>Automate and control purchasing using a comprehensive purchase order business process linked to the generation of purchase orders and the processing of supplier invoices, including RCTIs. Control your purchasing and report on costs and margins at Job and Work Order level</p>

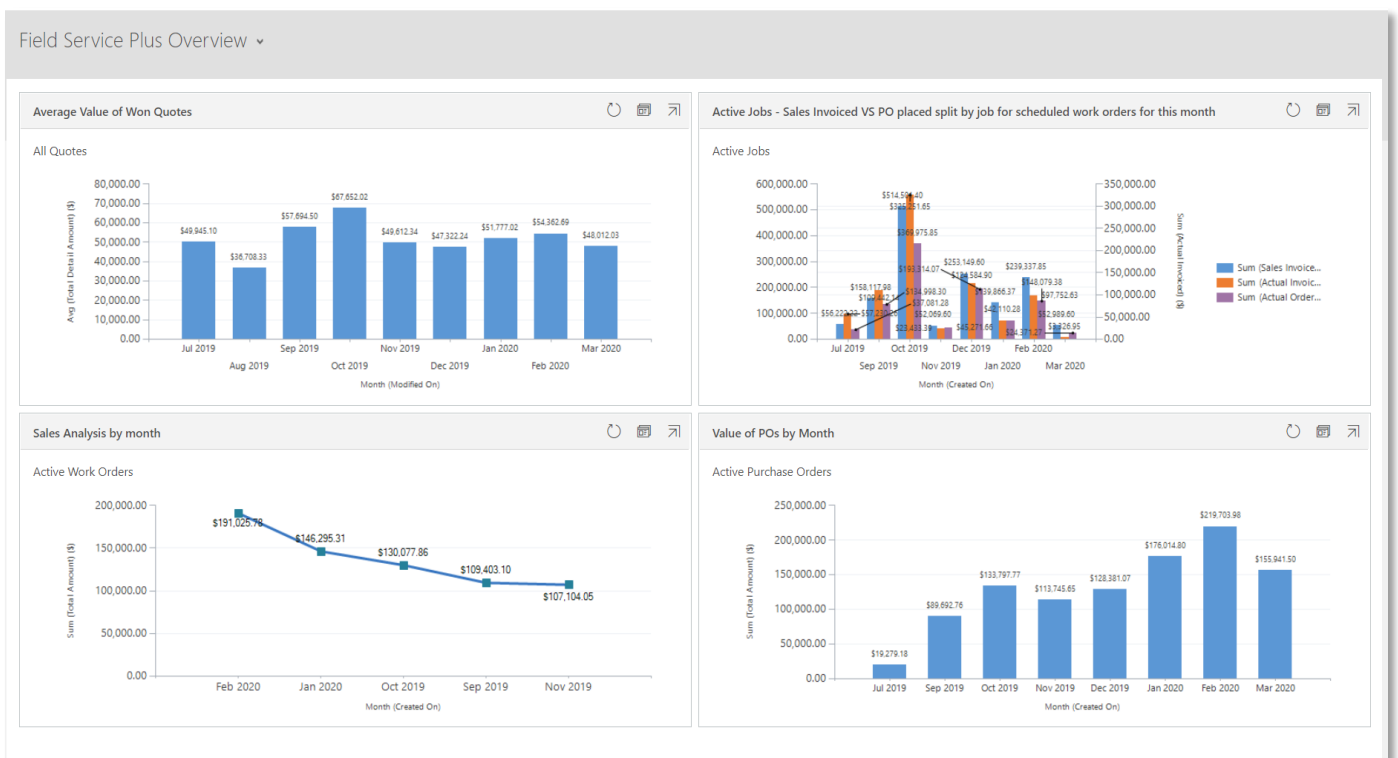
Centauri Field Service Plus

Centauri Field Service Plus provides the functionality you need to manage your customers and deliver the services they expect of you. The solution extends the core strengths of the Dynamics 365 Field Service platform by adding a rich set of features centred around jobs that allow field service based organisations to provide their customers with a comprehensive service.

A Complete View of Your Business

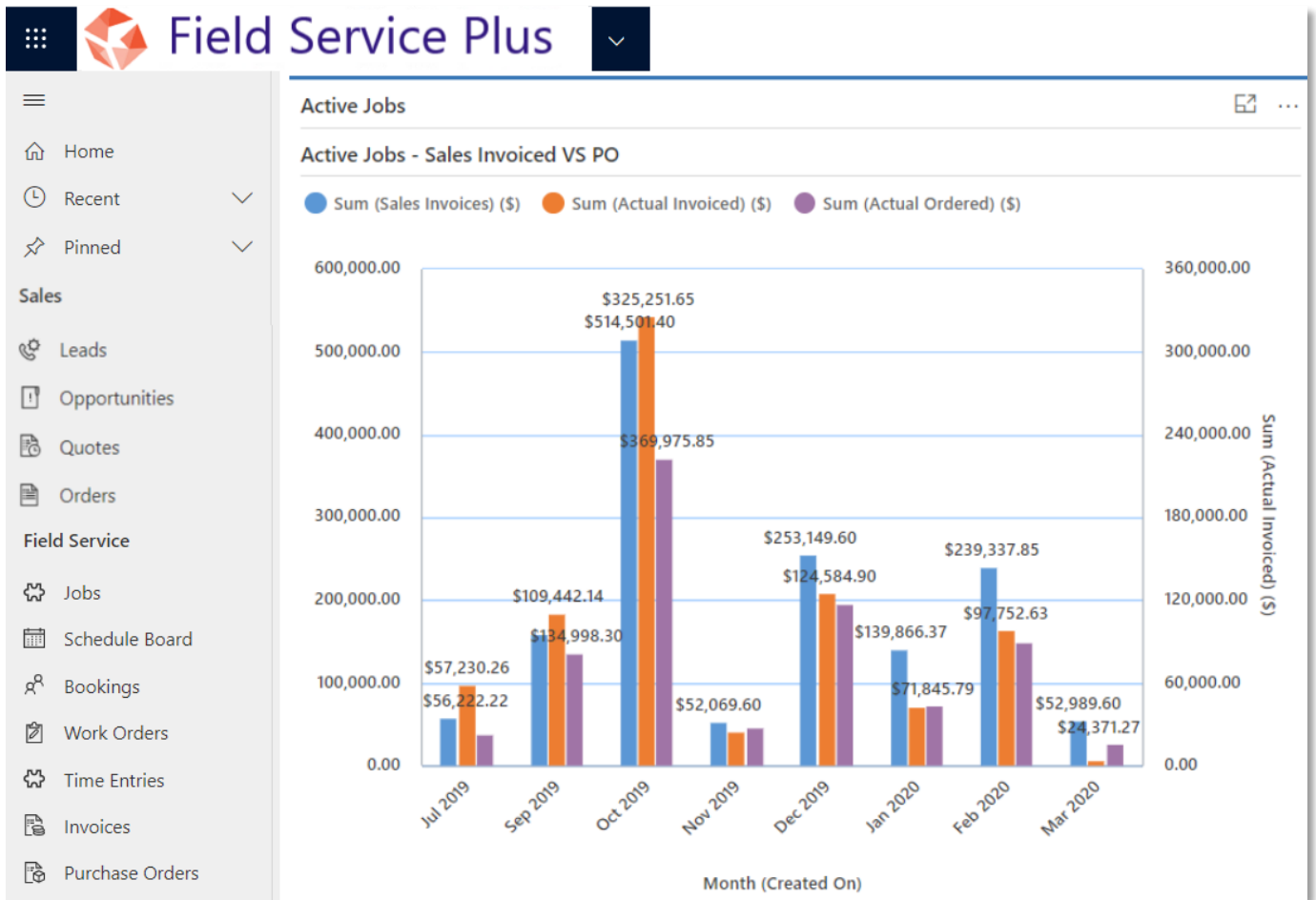
Field Service Plus dashboards provides you with a complete, real time overview of your sales and field services, delivered via dashboards, charts, views and forms that can be tailored to view your field services data your way.

This allows you to record and report on your operations using a range of criteria across quotes, jobs, workorders and purchase orders allowing you to deliver reporting and operational controls for all parts of your business.

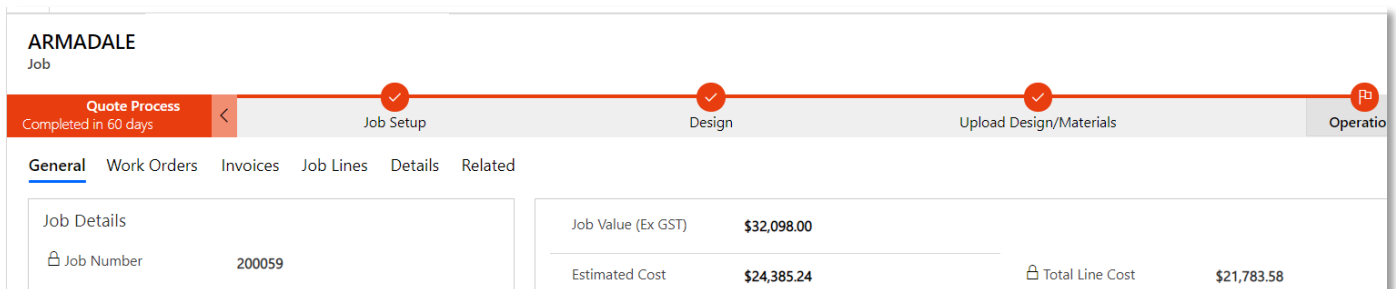


Feature Rich, Job Based Field Service Records

Centauri Field Service Plus provides all the record types and relationships you need for a comprehensive field services database. Centred on the solid foundations of Dynamics 365 records for Accounts, Contacts, Quotes Orders, Invoices and Activities, the solution provides interrelated records for Field services through Jobs, Work Orders, Purchase Orders and Inventory.

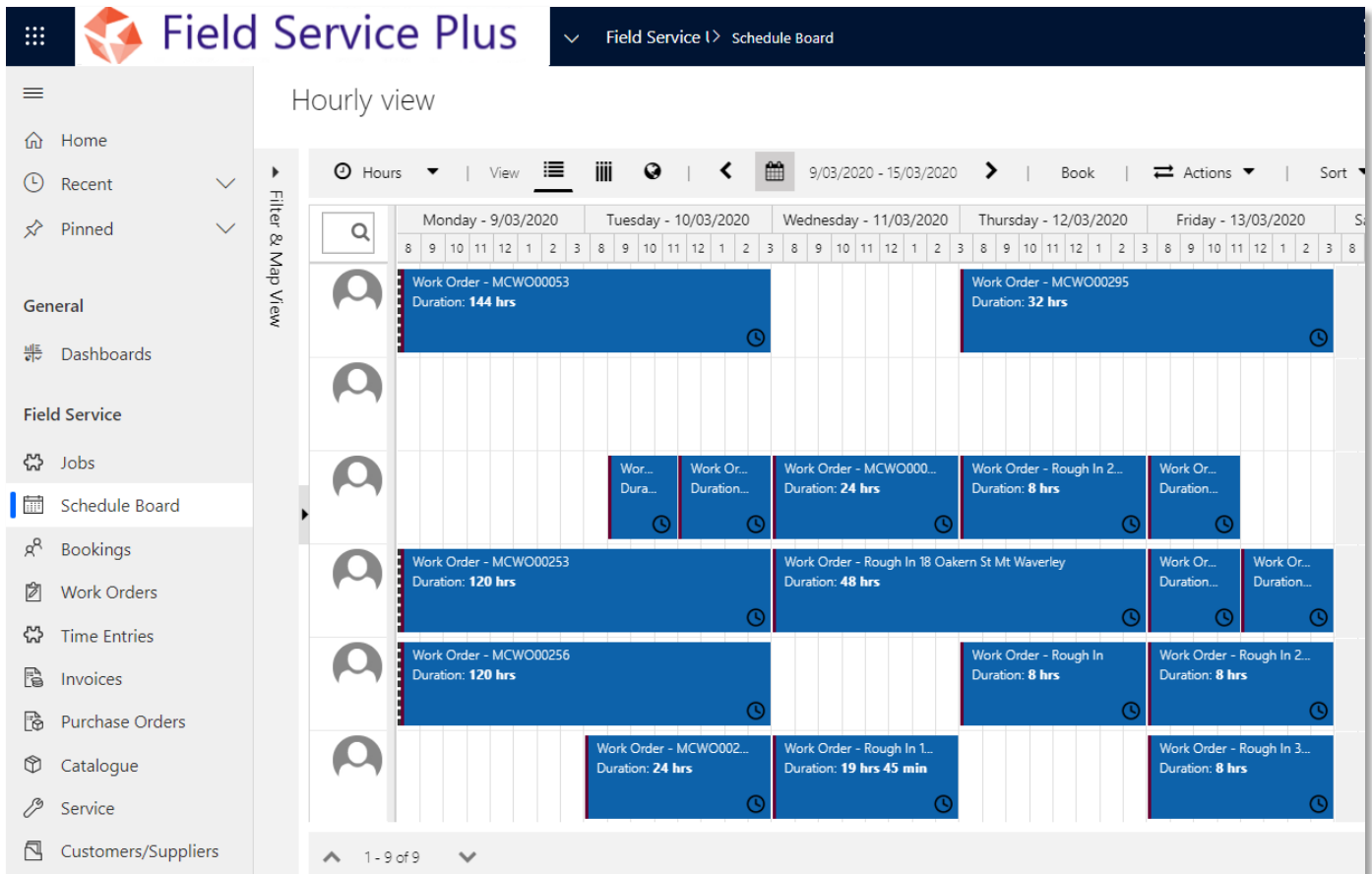


Field Service Plus includes business process flows which provide a step by step process through the whole life cycle of a job from the emergence of a sales opportunity through to the job on site.

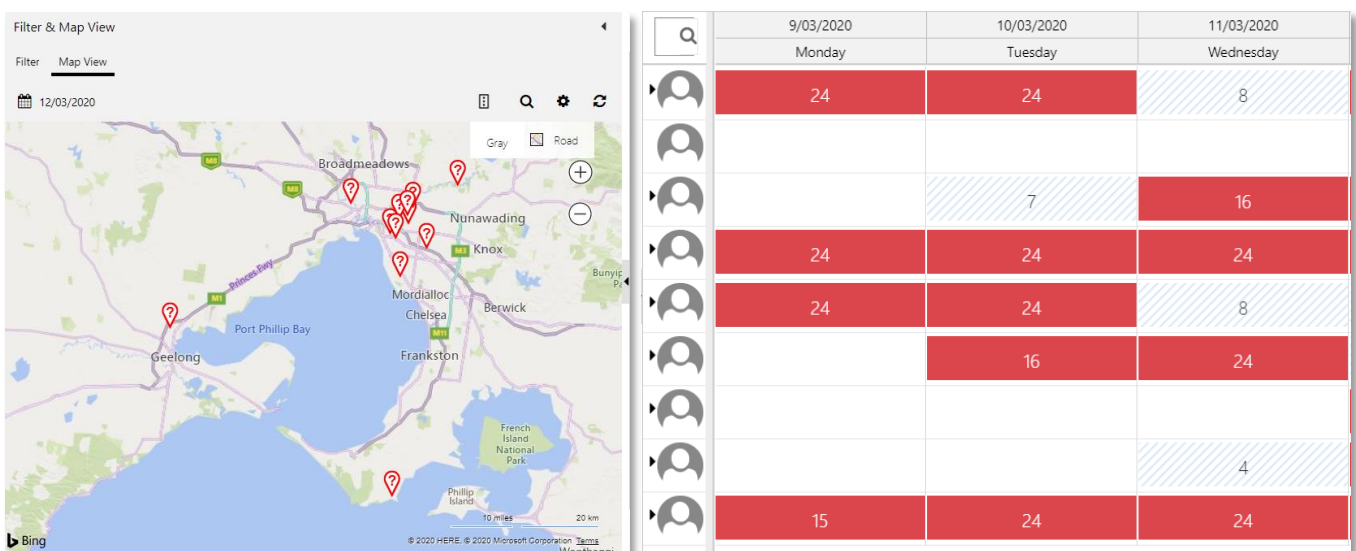


Real Time Operations, In the Office & On the Road

Centauri Field Service Plus supports the full breath of your operations from back office people managing scheduling and purchasing through to contractors on the road and on-site delivery of services. The Dynamics 365 platform provides integrated services which deliver the full range of functions to apps for mobile devices as well as to the desktops of back office users.



Integrated mapping functions are provided out of the box displaying locations of jobs with a variety of time-based views.



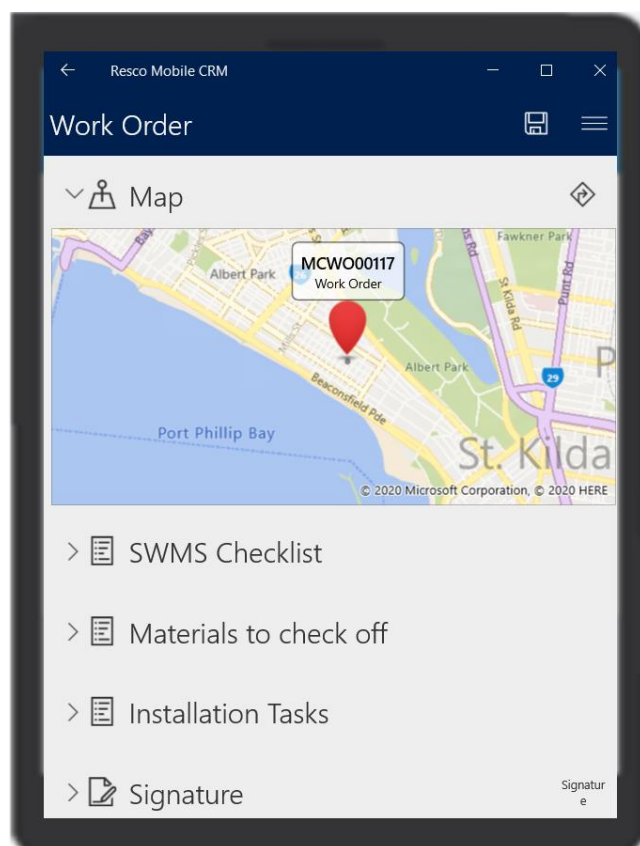
	9/03/2020 Monday	10/03/2020 Tuesday	11/03/2020 Wednesday
User 1	24	24	8
User 2		7	16
User 3	24	24	24
User 4	24	24	8
User 5		16	24
User 6			4
User 7	15	24	24

Full Function Access via Mobile Apps

Leveraging the strengths of the Dynamics 365 platform, Centauri Field Service Plus connects you with your personnel in the field via mobile apps. Mobile apps are available for all common mobile devices including Apple, Android and Windows phones and tablets.

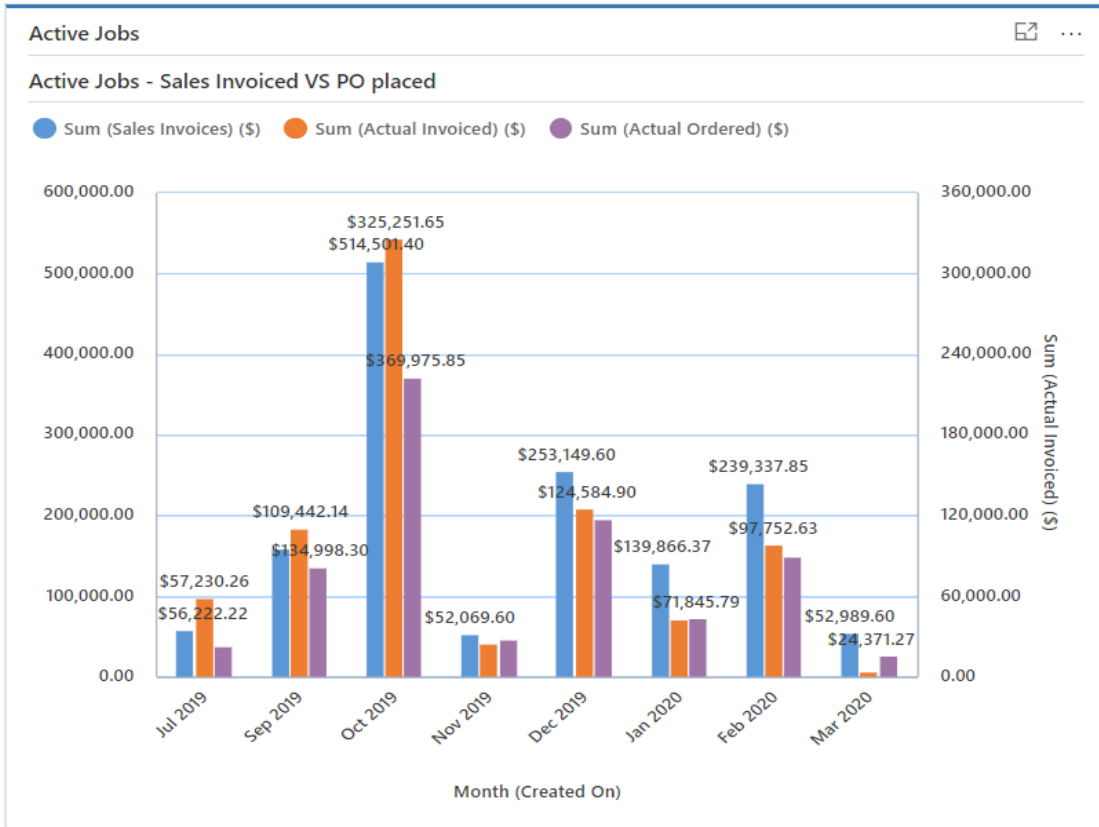
The mobile application enables your staff and contractors on site to access site, job and work order information and view and update associated records such as check lists and material lists. Mobile functions available include:

- ✓ Full map functions
- ✓ Checklists including SWMS
- ✓ Receipting of materials
- ✓ Work order linked tasks lists
- ✓ Download of drawings
- ✓ Upload of pictures
- ✓ Camera integration
- ✓ Time entry logs



Consolidated Tracking of Costs and Margins

Centauri Field Service Plus tracks costs as they are incurred and rolls up cost and margin totals at Job and Work Order level on a continuous basis. This allows you to have a clear view of costs and margins across all jobs and detect and act on any anomalies.



All costs, invoices and purchase order amounts are consolidated to each work order and job.

ARMADALE
Job

Quote Process Completed in 60 days | Job Setup | Design

General | Work Orders | Invoices | Job Lines | Details | Related

Job Value (Ex GST)	\$32,098.00	Total Line Cost	\$21,783.58
Estimated Cost	\$24,385.24	Line Margin	\$10,314.42
Estimated Gross Margin	\$7,712.76	Line Margin %	32.13
Estimated Margin %	24.03	Actual Ordered	\$5,336.66
Sales Invoices	\$12,839.20		

Automated Job Invoicing

Centauri Field Service Plus provides fully automated field services invoicing allowing you to bill your customers using configured payment schedules, with the flexibility to tailor payment schedules to individual customers as needed.

Invoicing can be automatically triggered on completion of work orders, on changes in job status or on designated dates.

PAYMENT INFORMATION (Amounts Ex GST)	
Commencement Amount	\$0.00
Rough In Amount	\$19,258.80
Fit Off Amount	\$12,839.20
Internal Fit Off Amount	\$3,308.05
External Fit Off Amount	\$8,270.13
Commision Amount	\$0.00

Invoice automation includes the ability to define retention amounts and schedules for jobs.

Retention			
Retention	No	Retention Amount Held	\$2,516.00
Retention Period	12	Retention % Per Claim	5.00
Total Retention %	10.00	Retention Final Claim %	5.00

Contact Us

To find out more about Centauri Field Service Plus, send us an enquiry at enquiries@centauri.com.au or call us on (03) 9009 9605.